

Lou Bachrodt's
COCONUT CREEK
AUTO CENTER
www.bachrodt.com

January 18th, 2000

Mr. Mark Macek
Executive Vice President
United States Warranty Corp.
22 NE 22nd Avenue
Pompano Beach, FL 33602

Dear Mark:

The purpose of this letter is to express the gratitude of the entire Bachrodt family for the assistance United States Warranty Corp. has provided in the growth and profitability of our dealerships.

We began our warranty company almost nine years ago. In that time USWC has helped us make the products available in both Florida and Illinois, customized a pre-paid maintenance program, and created the Road Hazard program. Each of these has helped the warranty company achieve the aggressive profit targets we established at the outset.

Along with the warranty company, you also introduced us to Gap and Etch. Both products, along with your excellent service and training, have helped make our F&I numbers among the best in the region.

The Bachrodt family is pleased to have USWC as a partner.

Regards,



Craig Bachrodt
Vice President

Lou Bachrodt Chevrolet - Coconut Creek, FL
Lou Bachrodt Chevrolet - Pompano Beach, FL
Lou Bachrodt Chevrolet - Rockford, IL
Bachrodt Motors - Rockford, IL

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